

# FIND

It all starts with a **zip code**...

Your zip

Zip code

Local	City	County	State	National
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Programs are listed by coverage area. Enter a zip code, and see all programs serving your area.

Zip or keyword (e.g. rent, )

Select Language

FOOD HOUSING GOODS TRANSIT HEALTH MONEY CARE EDUCATION WORK LEGAL

Search by **keyword**  
or browse by **category**

Narrow results by  
**eligibility** or **personal attributes**

[Check your eligibility](#)

Tell us about the people you live with to find programs you may be eligible for.

How many people live in your household? (include yourself!)

Adults 18-64

Adults over 65

Kids 5 and under

Kids 6-18

How much does your household make per month?

Monthly Income \$

- Age Group
- seniors (10)
  - adults (7)
  - young adults (7)
  - all ages (22)
  - teens (3)
  - children (2)

Next Steps [Description](#) [Hours & Location](#)

Go to the nearest location to get services.

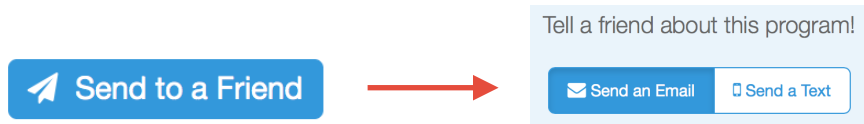
... and get started with  
the right **information**

*This is a nationwide directory with direct social services that are offered at a free or reduced cost.*

# SHARE

Find the perfect program?

Share it via **email** or **text message**



All communication comes from Aunt Bertha so your contact information remains private

# PRINT

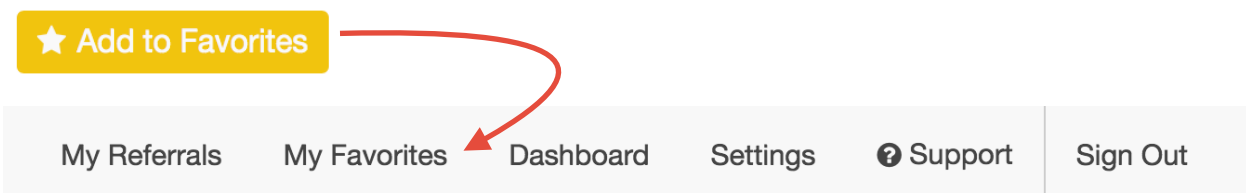
Details & Print

Avoid language barriers.  
**Translate** before printing



# SAVE

**Favorite** programs you frequently use for quick access



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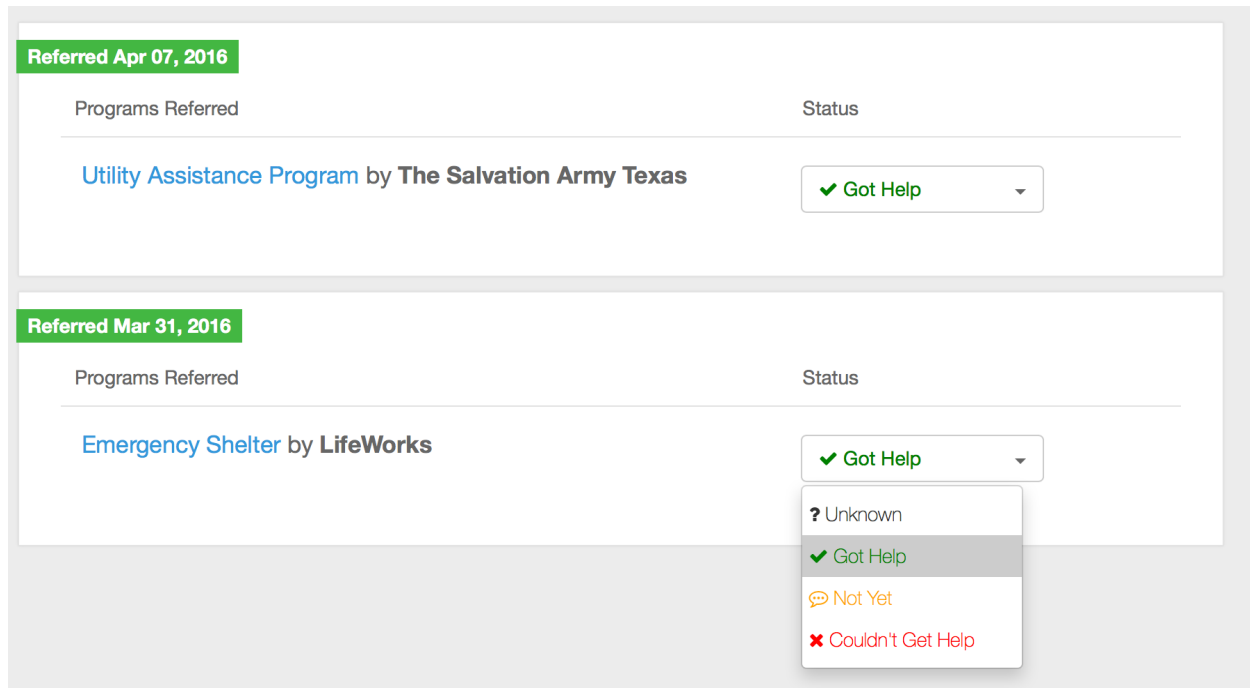
# CONNECT

Contact the agency directly by using the  button.

## What happens when you connect?

1. The agency receives an email\* notifying them that someone is interested in their services
2. The referral is tracked
3. If you are referring someone other than yourself, they receive an email and can log in to view the connection

In **My Referrals**, update the status and close the loop:



The screenshot displays two referral entries in a list. Each entry has a header indicating the referral date, a table with columns for 'Programs Referred' and 'Status', and a dropdown menu for the status.

Referred	Programs Referred	Status
Apr 07, 2016	Utility Assistance Program by The Salvation Army Texas	Got Help
Mar 31, 2016	Emergency Shelter by LifeWorks	Got Help

The status dropdown menu for the second entry is open, showing the following options:

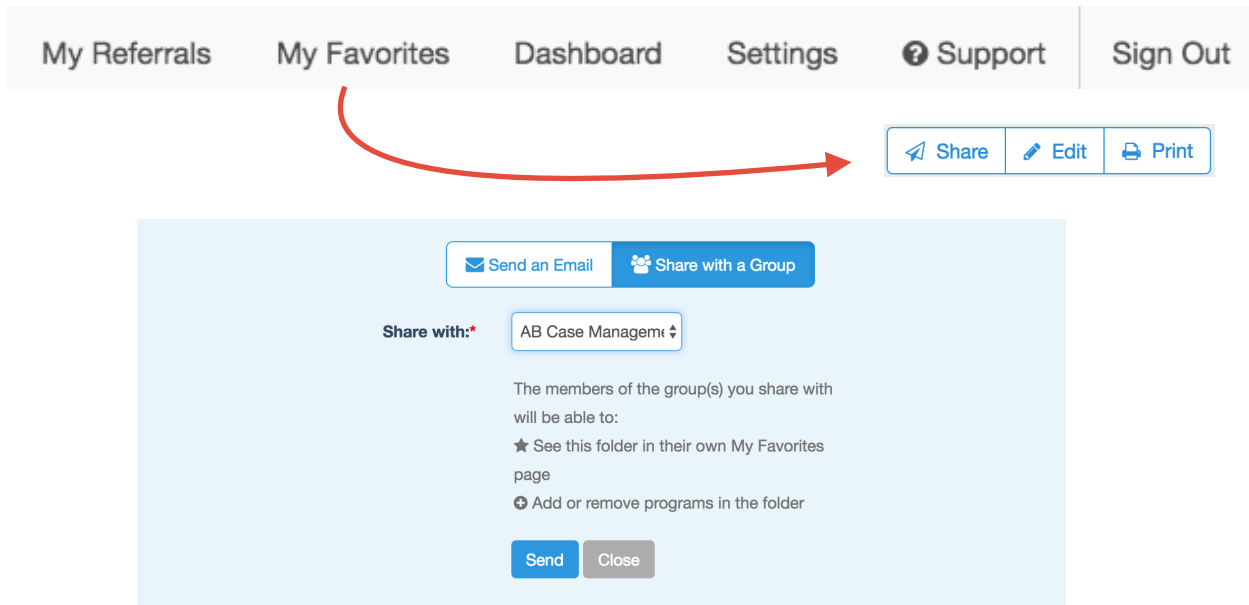
- ? Unknown
- Got Help (selected)
- Not Yet
- Couldn't Get Help

\*Emails are only sent if the agency has an email on file. The onus is still on the person seeking services to contact the agency.

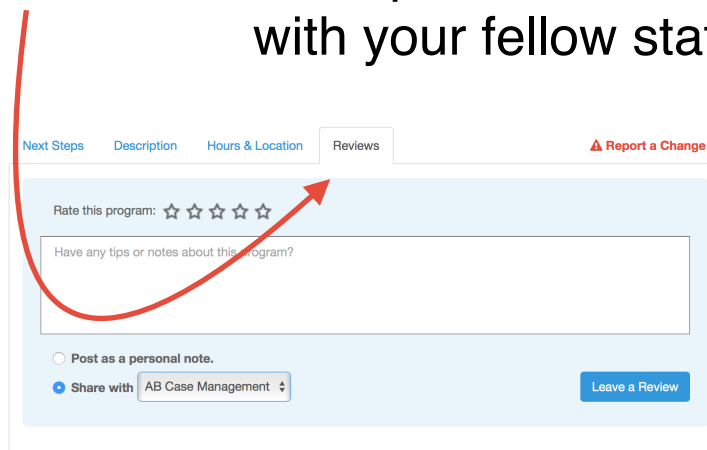
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# TEAMWORK

**Share** favorite folders with your team



Use **Reviews** to share helpful information with your fellow staff members



Reviews are not shared publicly. They are only shared with people in your group

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# DATA, DATA, DATA

**Programs listed in the directory must meet two criteria:**

1. Provide a **direct service**
  2. Services are offered at a **free or reduced cost**
- 



## **How do we do it?**

Our data team is our biggest investment. We're committed to providing you with as many social services programs that are available to you and your community.

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## **What if a program is missing?**

Let us know by using the Suggest a Program button at the bottom of each page



[Suggest Program](#) | [Terms](#) | [Privacy](#)

## **What if information is incorrect?**

We have a target to update programs every 6 months.

If something has changed let us know with the **Report a Change** button on the program card

We have a two business day target response time for both Suggest a Program and Report a Change

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