

SYSTEMS OF CARE

A WILCO WELLNESS ALLIANCE WORKING GROUP



GOAL

Provide a continuously improving system of access to quality healthcare for the community.



1 COORDINATION

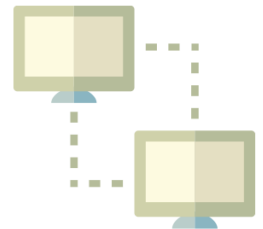
By 2019, Systems of Care (SOC) will improve coordination efforts by ensuring that 100% of all SOC partners will use Aunt Bertha to search and refer.

1. Promote Aunt Bertha (search and referral functions) among organizations in Williamson County.
2. Claim services on Aunt Bertha.
3. Train SOC partners on Aunt Bertha referral process.
4. Determine referral process among SOC partners.
5. Determine progress by measuring search and referral functions.

2 SUSTAINABILITY

By 2019, all partners in Systems of Care will participate in a common Health Information Exchange (HIE).

1. Encourage all hospitals (Seton, St. David's, Cedar Park, and Baylor Scott & White) to participate.
2. Explore patient care record with Texas A&M to feed into large HIE.
3. Explore opportunities for SOC partners to build onto Health Data Exchange to share data and to share referrals.
4. Identify benchmark data with other Regional Advisory Councils in the state.



3 AVAILABILITY

By 2019, Systems of Care will increase number of community health and human services referral partners by 10%.

1. Determine current list of community health and human services referral partners.
2. Develop list of potential community health and human services referral partners.
3. Promote Aunt Bertha (search and referral functions) among organizations in Williamson County.
4. Sign up community partners onto Aunt Bertha.
5. Organize and coordinate Aunt Bertha training.

